

National Performance Advisory Group for the NHS

Supporting Healthcare Managers in the
Continuous Improvement
of their Services

National Performance Advisory Group – our background

- **NPAG - established and funded by the Department of Health in 1983**
- **July 2006 NPAG becomes a trading division of the East of England Ambulance Service NHS Trust**
- **NPAG - a national focus**
- **Purpose to support managers in the continuous improvement of their services**

National Performance Advisory Group – our services

- **National Best Value Groups**
- **Benchmarking**
- **NPAG*Network***
- **Training Workshops & Courses**
- **Conference & Event Management**

Best Value Groups

- **National Networking Groups**
- **Benchmarking Exercises**
- **Guest Speakers**
- **Hot Topics**
- **Share Experience, Documents, Policies**
- **Implement Good Working Practice**
- **Identify Innovative Practice**



NPAG Second BVG Membership Discount

A discount will be applied when an existing NPAG BVG member joins an additional group. This does not apply to the second member rate.

Our national groups include:

- **Clinical Engineering**
- **Decontamination**
- **Estates**
- **Facilities**
- **Health Visiting & School Health Services**
- **IT and Connectivity**
- **National District Nurses**
- **NHS Car Parking & Travel Planning**
- **NHS Sustainability Leads**
- **NHS Transport & Logistics**
- **Nursing & Temporary Staffing**
- **Health, Safety & Risk Management**
- **Operating Theatres Services**
- **Resilience Development**
- **Security**
- **Telecoms**
- **Waste Management**

NPAG*Network*

- **Share Documents**
- **Seek Assistance**
- **Share Information**
- **A Managed Network of Contacts**
- **Obtain Professional and Practical Advice from your Peers**



Training Workshops



- **Clinical Professional Development for Occupational Health Nurses**
- **Putting the Patient First**
- **Behaviour Change / The Human Aspects**
- **Supporting the Bariatric Patient**
- **NPAG Events incl. Clinical Engineering and Theatres / Decontamination**

"This was the most worthwhile course that I have attended in a long time. The content covered a wide range of subjects and issues."

**Putting the Patient First Delegate, Hounslow & Richmond Community Healthcare
NHS Trust, May 2014**

Event Management & Conference Organisation

- Meetings
- Conferences
- Events
- Gala Dinners
- Team Building Exercises
- Exhibition Management
- Awards Ceremonies



Waste Management Group

- 4 meetings per year – CPD accredited
- 40+ members with approx. 30 attending each meeting
- **Members from:**
 - Acute Trusts
 - Community Trusts
 - Mental Health Trusts
 - Ambulance Service
- **Links to:**
 - Chartered Institution of Wastes Management (CIWM)
 - Sanitary Medical Disposal Services Association (SMDSA)

Waste Management Group Membership

- **Range of experience – veteran to novice**
- **Some have waste as sole responsibility**
- **Some have waste as part of multi-disciplinary role – some complementary, some not**

Membership Benefits

- **Keep up-to-date with changes in legislation & good practice**
- **Development of policy and guidance – translation into operational practice**
- **Problem solving – you are not alone! – “Hot Topics” is a major part of each meeting**
- **Tender discussions**
- **Regular speakers – topics largely driven by members**
- **Networking – ability to pose questions to members of NPAG groups between meetings**

Meeting Environment

- **Meetings conducted in an open, friendly & relaxed manner**
- **Free sharing of information**
- **Content dictated by group members**
- **All discussions are confidential to Group**
- **Everyone encouraged to participate**

www.npag.org.uk



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